

STARTEC GLOBAL OPERATING COMPANY

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Washington Price Guide

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RAM MUKUNDA, PRESIDENT

RESALE COMMON CARRIER SERVICE

Applying to Intrastate Resale Common Carrier
Communications Services Between Points
in the State of Washington

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

CHECK SHEET

Pages of this price list, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

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LEGEND OF SYMBOLS

- (C)** - To signify changed conditions or regulation.
- (D)** - To signify discontinued rate, regulation or condition.
- (I)** - To signify increase.
- (K)** - To signify that material has been transferred to another sheet or place in the price list.
- (M)** - To signify that material has been transferred from another sheet or place in the price list.
- (N)** - To signify new rate, regulation, condition or sheet.
- (O)** - To signify no change*.
- (R)** - To signify reduction.
- (T)** - To signify a change in text for clarification.

* The use of the symbol "O" shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

SECTION 1 - DEFINITIONS

Access Line - An arrangement which connects the Customer's location to the Carrier's designated point of presence or network switching center.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Commission - refers to the Washington Utilities and Transportation Commission.

Company or Carrier - STARTEC Global Operating Company. ("STARTEC"), unless otherwise indicated by the context.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with price list regulations.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid calling card or credit card.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Direct Dialed Call - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

End User - Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this price list. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

LEC - Local Exchange Company.

SECTION 1 – DEFINITIONS, (CONT'D.)

Other Common Carrier - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

Point(s) of Presence - The term "Point(s) of Presence" denotes the site(s) where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company network configuration.

Service - Intrastate telecommunications service provided to a Customer or Authorized User by the Company.

Special Access - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

Sponsor - A corporation or other legal entity that exclusively permits the use of its Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein.

STARTEC - Used throughout this price list to refer to STARTEC Global Operating Company, unless otherwise clearly indicated by the context.

Switched Access - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES

1. DESCRIPTION OF SERVICE

(A) Services:

(1) STARTEC Direct Dial

STARTEC Direct Dial is a direct dial outbound calling plan designed for residential customers. Calls are placed over switched access facilities. This service is only offered as an addition to STARTEC Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. All calls are billed in arrears.

(2) STARTEC Casual Calling Service

STARTEC Casual Calling Service is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-6868" code, then the area code, if necessary, and the terminating telephone number. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is available between locations within Kentucky. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to STARTEC Casual Calling Service.

(3) STARTEC Casual Calling II

STARTEC Casual Calling II is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-0719" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Kentucky. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to STARTEC Casual Calling II interstate service. There is a Connection Fee associated with this service.

SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES, (CONT'D.)

1. DESCRIPTION OF SERVICE, (Cont'd.)

(A) Services, (cont'd.):

(4) STARTEC TGS

STARTEC TGS is a combined outbound direct dial, toll free inbound and calling card service designed for Business Customers billing. Calls are placed over switched and dedicated access facilities. Calls placed over switched access facilities are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Calls placed over dedicated access facilities are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. This service is only offered in conjunction with STARTEC TGS interstate service.

(5) Directory Assistance

Listed telephone numbers will be provided to requesting customers at a per call charge.

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SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES, (CONT'D.)

2. LOCATION OF SERVICE

STARTEC Global Operating Company will offer their services on a statewide basis.

SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES, (CONT'D.)

3. PRICES AND CHARGES

(A) STARTEC Direct Dial

Per Minute Rate \$0.069

Calling Card:

Calling Card Per Minute Rate \$0.069

Per Call Surcharge N/A

Pay Telephone Surcharge \$0.50

(B) STARTEC Casual Calling Service

Per Minute Rate \$0.079

(C) STARTEC Casual Calling II

Per Minute Rate \$0.069

Connection Fee \$0.390

SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES, (CONT'D.)

3. PRICES AND CHARGES

(D) STARTEC TGS

Direct Dial Outbound Service	
Switched Access Services (per minute)	\$0.0750
Dedicated Access Services (per minute)	\$0.0560
Toll-Free Inbound Service	
Switched Access Services (per minute)	\$0.0750
Dedicated Access Services (per minute)	\$0.0560
Toll-Free Monthly Recurring Charges	
Directory Listings (Up to 4 Numbers)	\$15.00
Monthly Account Maintenance Fee	\$2.50
Calling Card	
Per Minute Rate	\$0.1900
Per Call Surcharge	N/A
Pay Telephone Surcharge	
	\$0.50

(E) Directory Assistance

Per call charge:	\$1.99
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SECTION 3 - RULES AND REGULATIONS

1. ADOPTION OF RULES OR REGULATORY AUTHORITIES

The rules regulating Competitive Classified Companies presubscribed by the Commission are adopted and by this reference are made a part of this price list unless otherwise waived by order of the Commission.

2. INTERCONNECTION

Interconnection with the facilities or service of other carriers shall be under the applicable terms and conditions of the other carrier's price lists. The customer is responsible for taking all necessary legal steps for interconnecting customer provided terminal equipment or communications systems with carrier's facilities. The customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. Any special interface equipment of facilities necessary to achieve compatibility between the facilities of the carrier and other participating carriers shall be provided at the customer's expense.

3. APPLICATION FOR SERVICE

Application for service may be made verbally or in writing. The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

4. DEPOSITS

Deposits and/or advanced payments are not required.

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

5. PAYMENT AND BILLING

- (A) Service is provided and billed on a monthly basis in arrears.
- (B) Initial billing for set-up and installation charges or monthly service fees will not commence for any new customer until the customer has actually been placed in service.
- (C) Billing will be payable upon receipt and past due 15 days after issuance.

6. CANCELLATION BY CUSTOMER

- (A) Cancellation of service by the customer can be made either verbally or in writing and is applied pursuant to WAC 480-120-081(1) as follows:
 - (1) Where an application for service is canceled by the customer prior to the start of any design work or installation of facilities, no charge applies.
 - (2) When an application which requires special design work is canceled after the design work has begun, the company may collect charges equal to the cost incurred for the associated design work to date.
 - (3) If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

7. DISCONNECTION OF SERVICE BY CARRIER

- (A) The carrier may discontinue for any of the following reasons:
- (1) Nonpayment of bills;
 - (2) Tampering with the company's property;
 - (3) Vacation of the premises by subscriber;
 - (4) Violation of rules, service agreements, or filed price list;
 - (5) Use of subscriber equipment which adversely affects the Company's service to its other subscribers;
 - (6) Fraudulent obtaining or use of service; or,
 - (7) Unlawful use of service or use of service for unlawful purposes.
- (B) Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day, in accordance with W A C 480-120-081(5).

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

7. DISCONNECTION OF SERVICE BY CARRIER, (Cont'd.)

- (C) Before service is disconnected, the company will make a good faith effort, by two attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefore. The company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the company may provide personal notice in accordance with W A C 480-120-081(5).

Telephone or personal contact need not be attempted when the company has attempted such contact in any two billing periods during a consecutive twelvemonth period and the company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

- (D) All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.
- (E) Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the company cannot reestablish service on the same or following day.

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

7. DISCONNECTION OF SERVICE BY CARRIER, (Cont'd.)

- (F)** When the company has reason to believe service is to other than the subscriber of record, the company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five business days will be allowed to permit the service users to arrange for continued service.
- (G)** Where service is provided to a hospital, medical clinic with resident patients, or nursing home, notice of pending disconnection shall be provided to the secretary, Washington State Department of Social and Health Services, as well as to the subscriber. Upon request from the secretary or his designee, a delay in disconnection of no less than five business days from the date of notice will be allowed so that the department may take whatever steps are necessary in its view to protect the interests of the resident patients.
- (H)** The company may not immediately disconnect service if the customer has met the requirements of WAC 480-120-081(3) regarding a medical emergency.
- (I)** Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.
- (J)** Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the customer has been made as provided for in the price list of the carrier.

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

8. INTERRUPTION OF SERVICE

- (A) The company will follow the Commission's rules (WAC 480-120-520) in the case of major outage and/or service interruption.
- (B) It is the obligation of the customer to notify the carrier of any interruptions in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in wiring or equipment connected to the terminal of the carrier.
- (C) All reported interruptions of service will be restored within two working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.

9. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities and in compliance with WAC 480-120-520.

10. TAX ADJUSTMENT

The Company concurs in the Municipal Utility Occupation tax schedules of each Local Exchange Company price list in the state of Washington to the extent those local taxes are both current and applicable to the services the Company provides. This amount will be separately stated on each bill to the customer.

SECTION 3 - RULES AND REGULATIONS, (CONT'D.)

11. Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Public Pay Telephone Surcharges charges by the Company are found in the individual service offerings described in Section 2 of this Tariff.